

## HCL AXON iCREW Solution Enhances Crew Scheduling Capabilities within the Transportation Industry

Jersey City, N.J., May 19, 2010 – HCL AXON, a division of HCL Technologies and a provider of business transformation consulting services through the innovative implementation and support of SAP® applications, meets the demands of complex crew scheduling within the transportation industry with the development of iCREW. iCREW is being currently co-developed with Canadian National Railways (CN) with delivery scheduled in 2011.

iCREW, an add-on solution based on the SAP ERP application, addresses the crew management requirements of organizations that have distributed mobile workforces with complex regulatory and collective agreement work assignment and pay rules. iCREW is tuned to meet the business needs of the transportation industry, with an initial focus on rail. HCL AXON's development team will work with partners in other industries including airlines, aerospace and defense organizations and other transportation and logistics organizations, in order to ensure that their specific requirements can be incorporated into iCREW.

The iCREW solution will allow organizations with large operational workforces to administer, assign, plan and dispatch crews, manage job boards and rotations, manage bulletins, bids and awards, and provide robust rule processing for end-of-shift reporting, claims validation, real-time time-to-gross calculation, and labor distribution. iCREW will integrate with SAP ERP applications, including the SAP ERP Human Capital Management (SAP ERP HCM) and SAP ERP Financials solutions.

iCREW is being developed by the same HCL AXON product development center that delivered iMRO, an industry add-on for SAP ERP resulting from co-development efforts with SAP AG. iMRO delivers significant new functionality for organizations that manage large, complex assets, including aerospace and defense, travel and logistics organizations. Key components of the iMRO solution help extend SAP's functionality in areas such as maintenance scheduling and planning, resource management and engineering change management, while at the same time significantly enhancing the operational user interface. iMRO reduces cost, complexity and risk for large and small airlines, manufacturers and third-party MRO providers by delivering best practices for maintenance engineering, maintenance planning, *HCL AXON iCREW Solution Page 2* maintenance operations and business support processes. HCL AXON will fully integrate iCREW with iMRO to allow the management and deployment of engineering crews. Commenting on iCREW *Alan Capes, CN's director of information technology business development & strategic planning* said, "CN has already delivered major cost savings and business value through the deployment of SAP across its back-office and asset management functions. Using iCREW to create an integrated crew management solution that leverages CN's investments in its SAP platform should generate additional significant savings and efficiencies in train operations."

When asked about the future of iCREW, *Ian Greenhalgh, Executive Vice President of Business Development of HCL AXON* said, "iCREW's development over the past year has been focused on meeting the unique needs of CN of complex crew scheduling and asset utilization. Our solution is helping CN to become a leader among its peers, and we are delighted with the progress. We look forward to final delivery in 2011 and our future development of iCREW for other HCL AXON strategic industries."

## About HCL AXON

HCL AXON ([www.hcl-axon.com](http://www.hcl-axon.com)), a division of HCL Technologies, is a Business Transformation consultancy that delivers significant value to large, complex organizations through the innovative implementation and support of SAP technologies. HCL AXON has over 4,700 of the industry's most experienced professionals specializing in the delivery of sustained business improvement through technology enabled transformation programs. HCL AXON's consultants bring in-depth industry expertise alongside best practice functional knowledge to address the strategic, operational, information management and organizational effectiveness challenges faced by organizations today. HCL AXON is renowned for its global ability to help clients define more ambitious strategies, build more effective organizations and shape more successful futures.

## About HCL Technologies

HCL Technologies is a leading global IT services company, working with clients in the areas that impact and redefine the core of their businesses. Since its inception into the global landscape after its IPO in 1999, HCL focuses on 'transformational outsourcing', underlined by innovation and value creation, and offers integrated portfolio of services including software-led IT solutions, remote infrastructure management, engineering and R&D services and BPO. HCL leverages its extensive global offshore infrastructure and network of offices in 26 countries to provide holistic, multi-service delivery in key industry verticals including Financial Services, Manufacturing, Consumer Services, Public Services and Healthcare. HCL takes pride in its philosophy of 'Employee First' which empowers our 58,129 transformers to create a real value for the customers. HCL Technologies, along with its subsidiaries, had consolidated revenues of US\$ 2.6 billion (Rs. 12,048 crores), as on 31st March 2010 (on LTM basis). For more information, please visit [www.hcltech.com](http://www.hcltech.com)

## About HCL Enterprise

HCL is a \$5 billion leading global technology and IT enterprise comprising two companies listed in India - HCL Technologies and HCL Infosystems. Founded in 1976, HCL is one of India's original IT garage start-ups. A pioneer of modern computing, HCL is a global transformational enterprise today. Its range of offerings includes product engineering, custom & package applications, BPO, IT infrastructure services, IT hardware, systems integration, and distribution of information and communications technology (ICT) products across a wide range of focused industry verticals. The HCL team consists of over 64,000 professionals of diverse nationalities, who operate from 26 countries including over 500 points of presence in India. HCL has partnerships with several leading Global 1000 firms, including leading IT and Technology firms. For more information, please visit [www.hcl.in](http://www.hcl.in).

## Forward-looking Statements

Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, Business Process Outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer

acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost effective and timely manner, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies / entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward looking statements made herein will prove to be accurate, and issuance of such forward looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward looking statements made herein are based on information presently available to the management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

## SAP Forward Looking Statements

SAP Forward-looking Statement Any statements contained in this document that are not historical facts are forward-looking statements as defined in the U.S. Private Securities Litigation Reform Act of 1995. Words such as "anticipate," "believe," "estimate," "expect," "forecast," "intend," "may," "plan," "project," "predict," "should" and "will" and similar expressions as they relate to SAP are intended to identify such forward-looking statements. SAP undertakes no obligation to publicly update or revise any forward-looking statements. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations The factors that could affect SAP's future financial results are discussed more fully in SAP's filings with the U.S. Securities and Exchange Commission ("SEC"), including SAP's most recent Annual Report on Form 20-F filed with the SEC. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates.

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